

# Five Good Ideas<sup>®</sup>

## Five Good Ideas for building fearless organizations



Wednesday, February 25, 2026 | 1-2 p.m.

In the face of changing government policies, deepening inequality, and community crises, charities must act forcefully to respond to their clients' needs. They need to be fearless and use all of their tools to advocate and manage risk.

The Neighbourhood Group Community Services and Parkdale Queen West Community Health Centre experienced a trial by fire in 2025 that tested their resolve – they faced both the threat of closure and the actual closure of their supervised consumption services, resulting in a legal charter challenge to protect health care in their community. Two leaders came through more determined to act boldly to improve conditions for the people in their community.

Join Angela Robertson and Bill Sinclair for their five ideas on how to be fearless, change how organizations work, and listen to our most vulnerable communities.

### Five Good Ideas

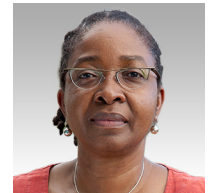
1. Build a fearless board
2. Defend your rights and values
3. Understand the importance of data and evidence
4. Embrace unusual allies and media
5. Take a new approach to risk management

### Resources

- Audre Lorde's essay "The Master's Tools Will Never Dismantle the Master's House" in her book [Sister Outsider: Essays and Speeches](#). The Crossing Press, 1984.
- Radical Centrist podcast: "[Chris Hedges: Hope's Two Daughters: Anger and Courage.](#)"
- bell hooks. [Feminism Is for Everybody: Passionate Politics](#). South End Press, 2000.
- Paulo Freire. [Pedagogy of the Oppressed & Pedagogy of Hope: Reliving Pedagogy of the Oppressed](#). Great Britain: Bloomsbury, 1992.

### Angela Robertson

Executive Director, Parkdale Queen West Community Health Centre



Angela Robertson is the executive director of Parkdale Queen West Community Health Centre. She is dedicated to people and communities facing discrimination, poverty, and marginalization, and working to change those social conditions. Angela is one of the tri-chairs for the Black Health Plan, a founding member of Blockorama and has served on numerous community Boards, including Houselink, Second Harvest, and the Stephen Lewis Foundation. She recently joined the Transitional Board of Directors for Black Coalition for AIDS Prevention. Angela has been recognized for her social justice work by the YWCA, Fred Victor Centre, and Urban Alliance on Race Relations, NOW magazine and with an Honorary Doctorate of Laws degree from York University. For her work in response to the COVID-19 pandemic, she was recognized with the Denise Brooks Equity Champion Award and the Pillar of the Pandemic recognition award from the Dalla Lana School of Public Health.

### Bill Sinclair

President and Chief Executive Officer  
The Neighbourhood Group Community Services



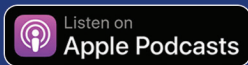
Bill Sinclair is a Toronto social worker with 36 years' experience in the non-profit sector. He has been with The Neighbourhood Group Community Services for the past 26 years and the CEO for the past five. Bill is focused on poverty reduction in both services and advocacy with experience in homecare, childcare, employment services, newcomer services, homeless services, and more. He champions new organizational relationships such as mergers, networks, paid peer employment, and trusteeing resident-led initiatives. He is the founder of Toronto Drop-in Network and Toronto South West Local Immigration Partnership.



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## FIVE GOOD IDEAS

PRACTICAL STRATEGIES FOR NON-PROFIT SUCCESS

Edited by **ALAN BROADBENT AND RATNA OMIDVAR**

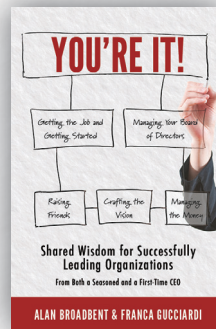
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